

cisco unified contact center pdf

Cisco Cisco Unified Contact Center Enterprise (UCCE) is a complex product that integrates multiple components and can serve a wide spectrum of business requirements. As a result, UCCE can be challenging to configure. In this book, one of the world's most knowledgeable Cisco UCCE consultants brings together all the guidance engineers need to optimally configure and manage UCCE in any environment.

Cisco Unified Contact Center Enterprise (UCCE)

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